

# Installing protection agents in Windows

## Prerequisites

Download the agent that you need on the workload that you plan to protect. See *Downloading protection agents*.

## System requirements for Windows agent

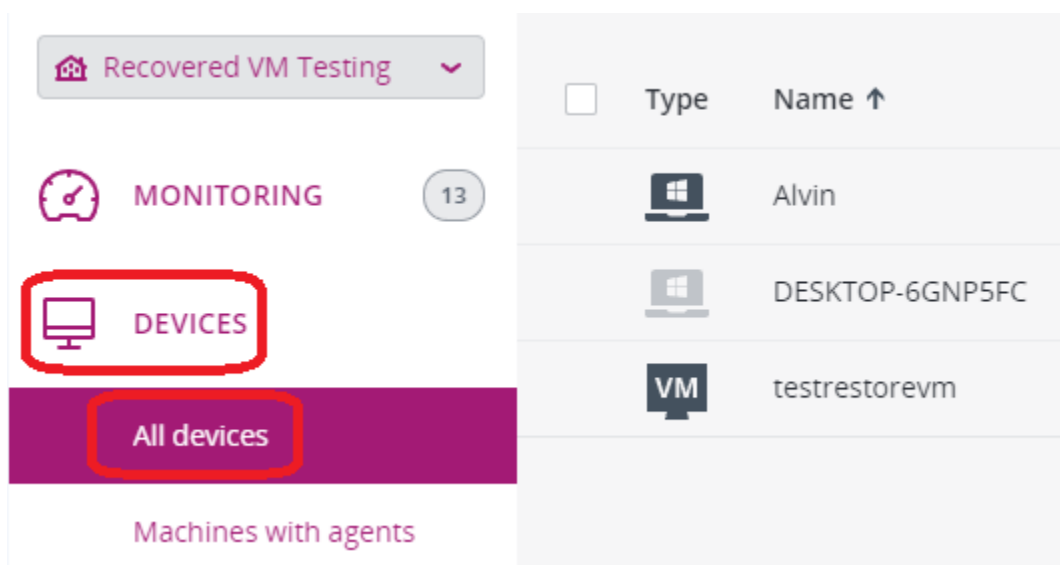
Disk space required for installation : 1.2 GB

RAM size required for operation : 1 GB of RAM per 1 TB of backup size




*The memory consumption may vary, depending on the amount and type of data being processed by the agent.*

To Install Agent for Windows

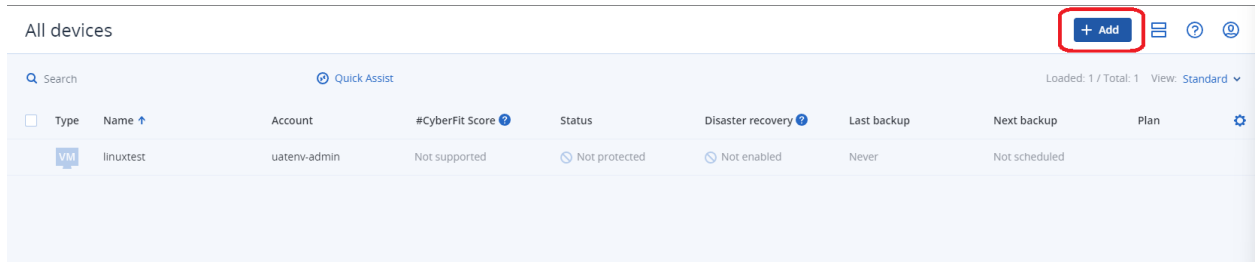
- 1) In Cyber Protection console, navigate to **Device > All devices**.



The screenshot shows the Cyber Protection console interface. On the left, there is a navigation menu with a 'Recovered VM Testing' dropdown at the top. Below it are 'MONITORING' (with a clock icon and a '13' badge) and 'DEVICES' (with a monitor icon). The 'DEVICES' section is highlighted with a red box, and within it, the 'All devices' option is also highlighted with a red box. Below the navigation menu, the text 'Machines with agents' is visible. On the right, a table displays a list of devices:

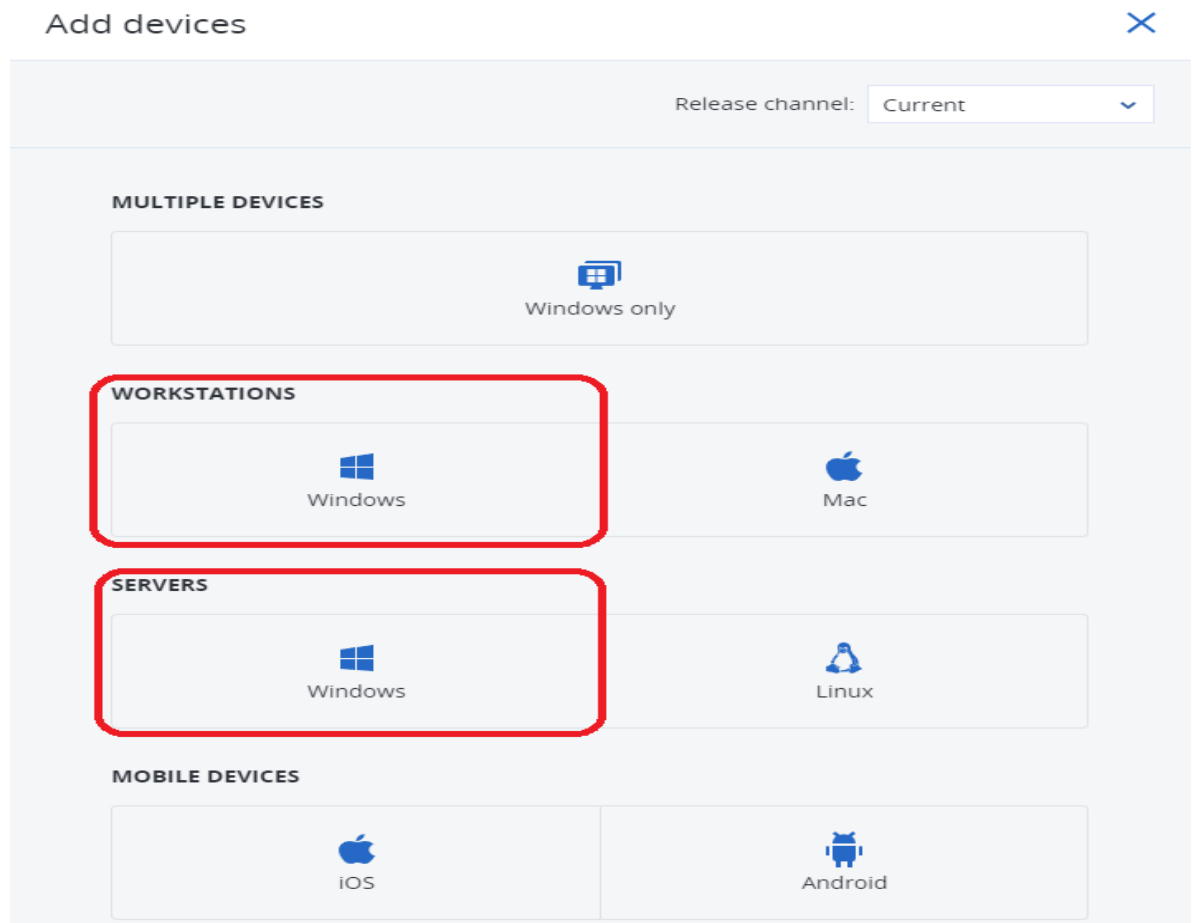
<input type="checkbox"/>	Type	Name ↑
<input type="checkbox"/>		Alvin
<input type="checkbox"/>		DESKTOP-6GNP5FC
<input type="checkbox"/>		testrestorevm

2) In the upper right, click **Add device**.



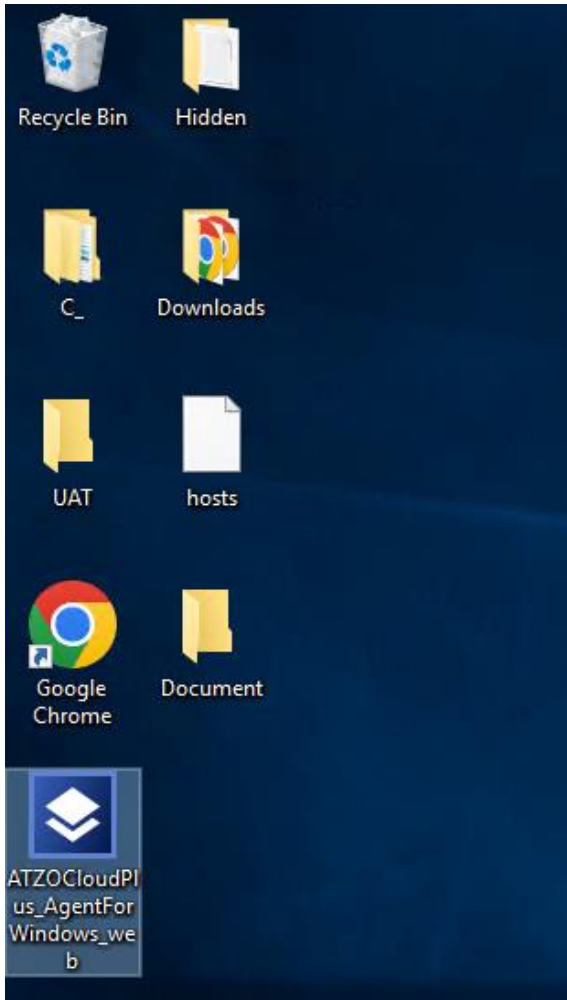
3) In the **Add devices** panel, from the **Release channel** drop-down menu, select an agent version.

- a. **Workstations** – Windows
- b. **Servers** – Windows

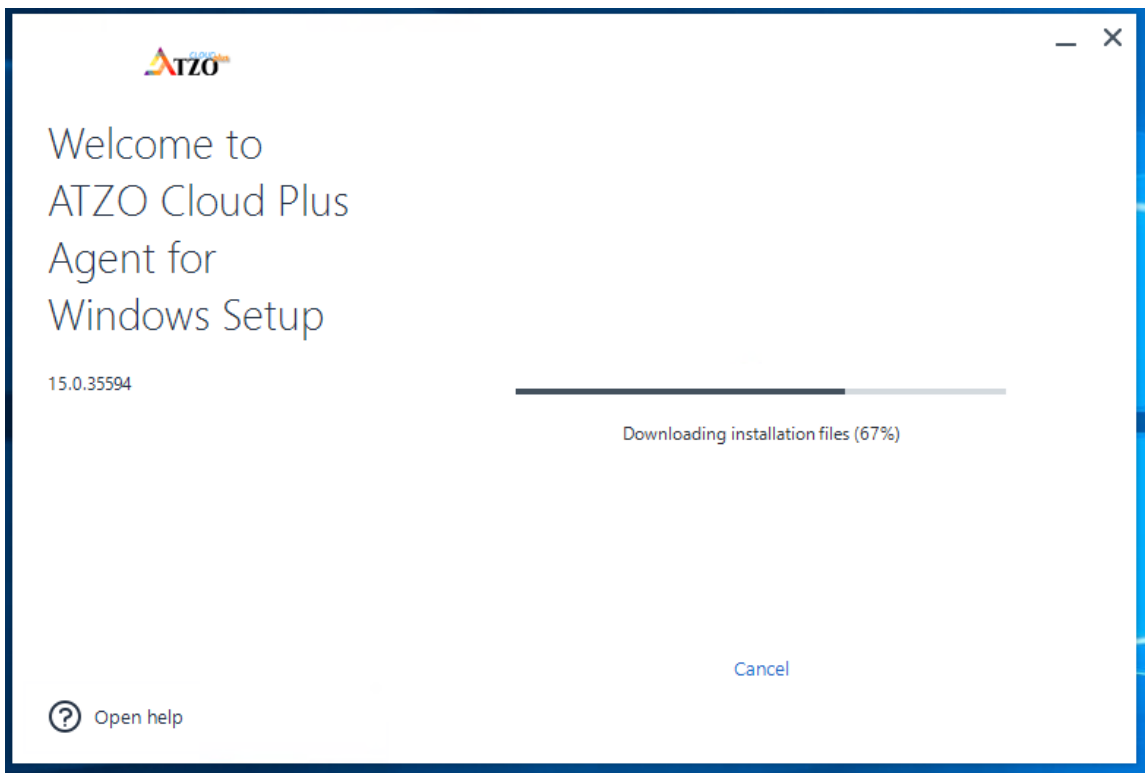
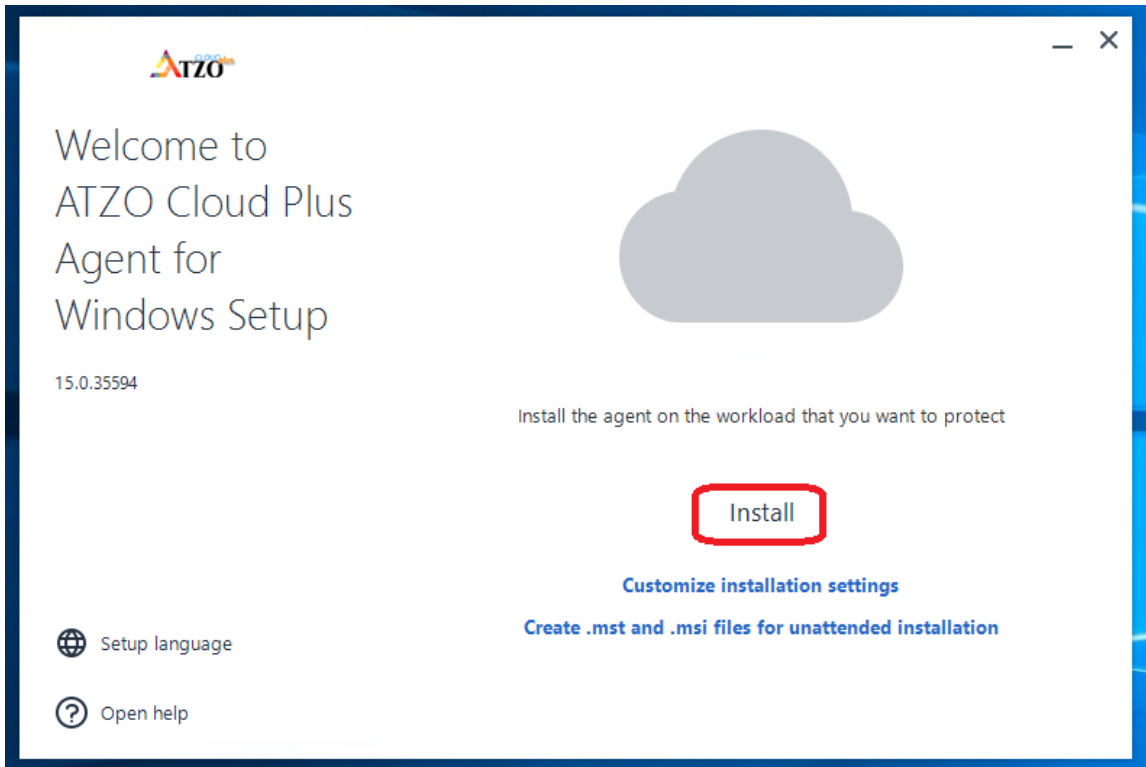


4) Ensure that the machine is connected to the Internet.

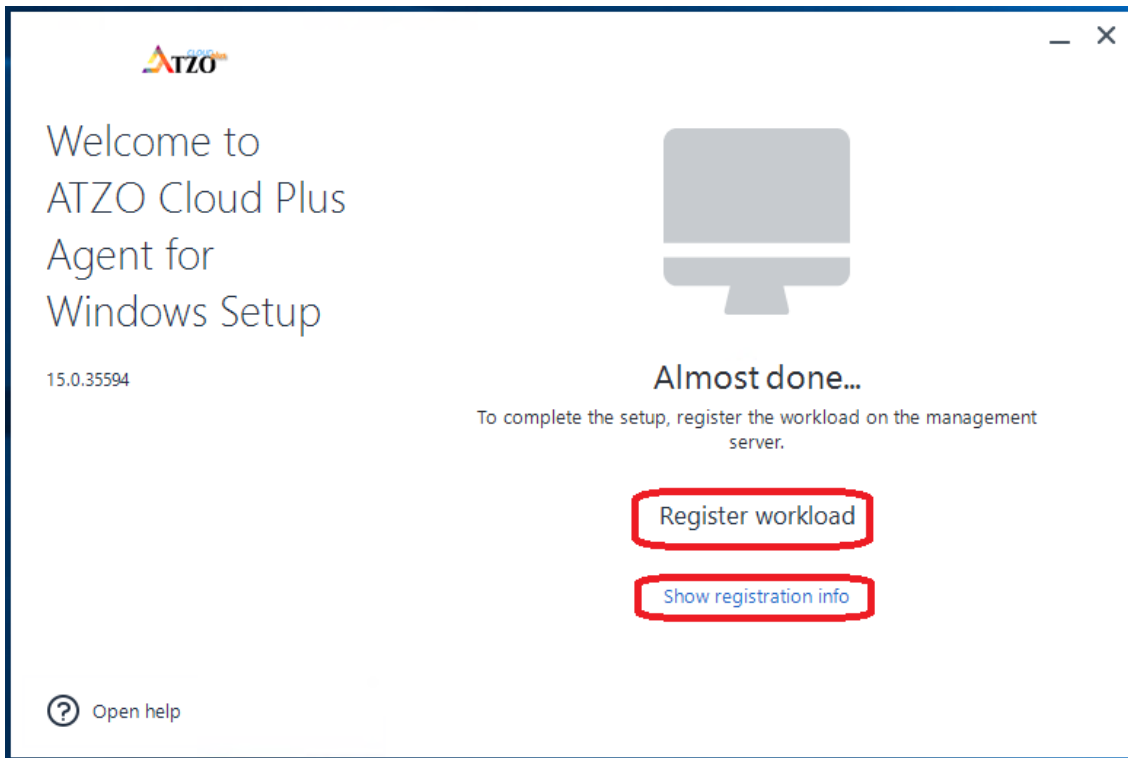
- 5) Log on as an administrator, move the installer into the machine that wants to install with the agent and start the installer.



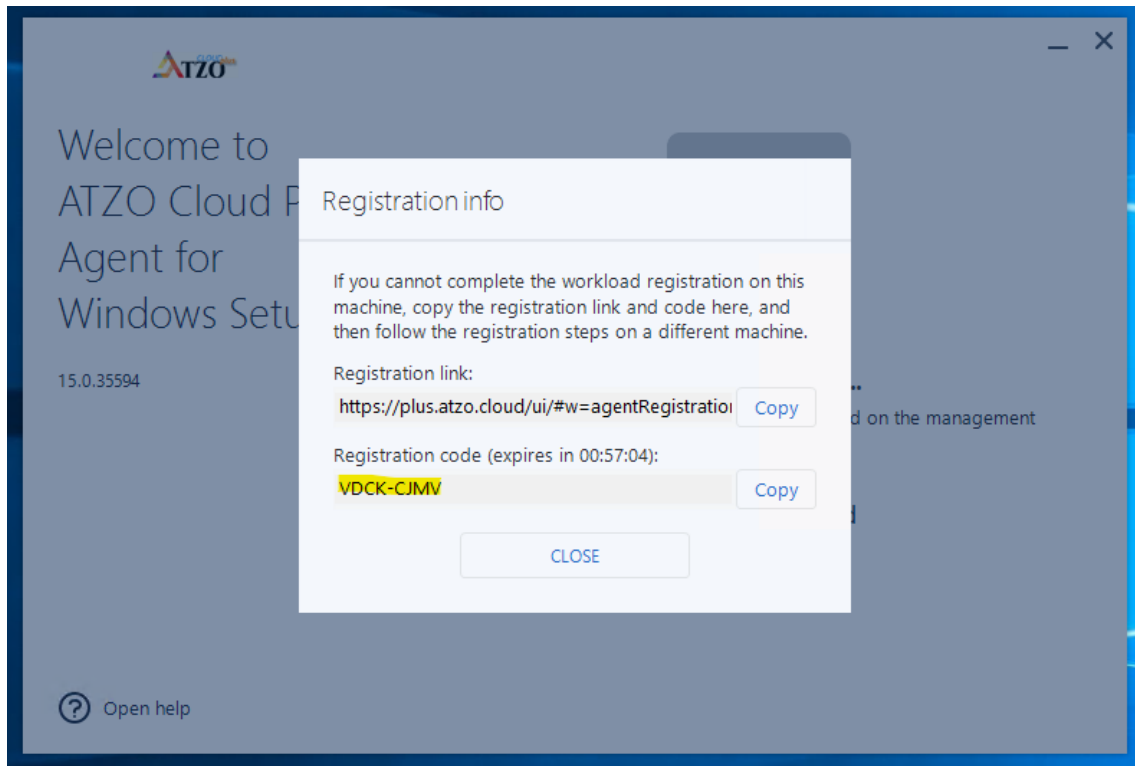
6) Click **Install**



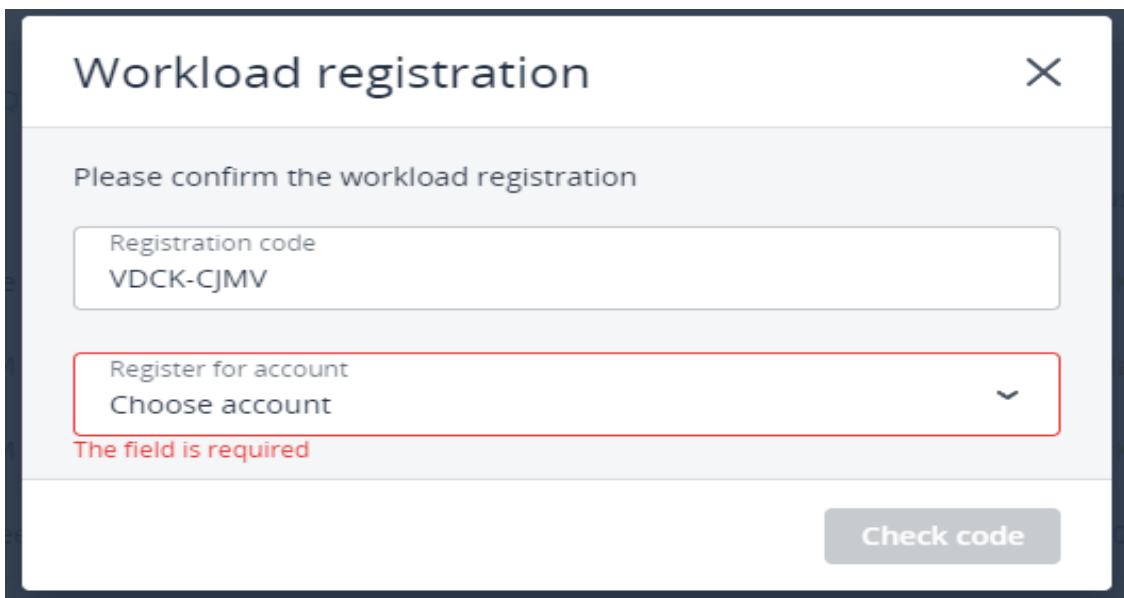
- 7) Once installation has completed, it is required to **register** the device from the **service console**. Click **Register workload**, the browser will open ATZO Cloud Plus webpage for you to login and register the device.



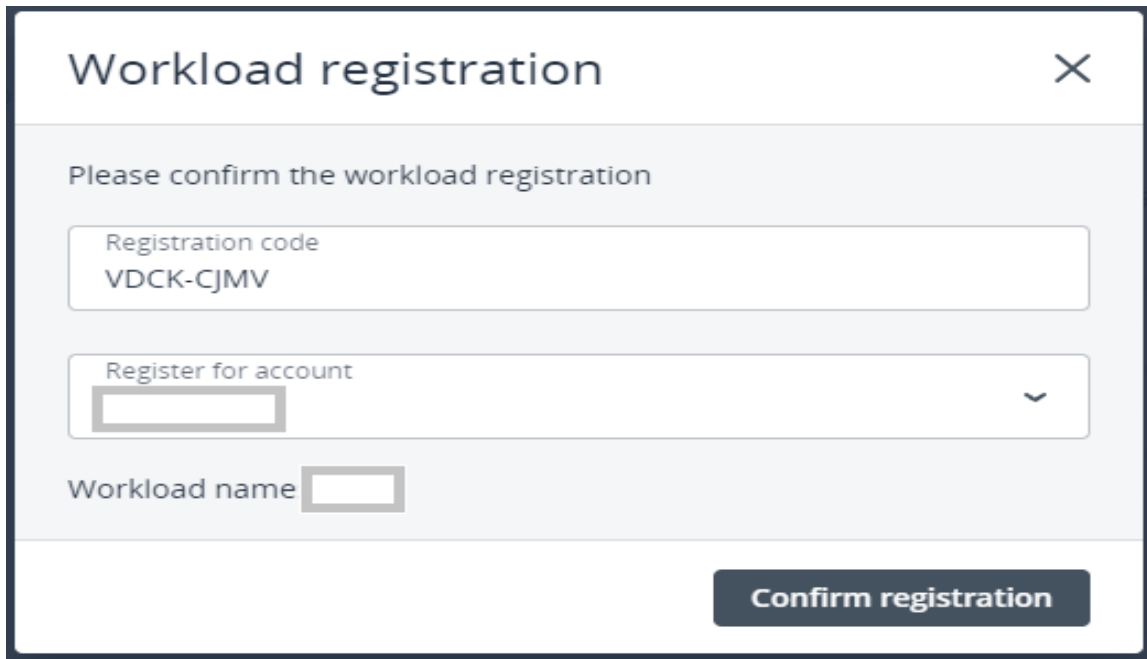
- 8) Click on **Show registration info** to see the URL for registration link and registration code. You can copy and paste the registration link on another device that you usually login to register the device.



- 9) Make sure that the registration code is the same as what is displayed on the installer. Select your account and click **Check code**.

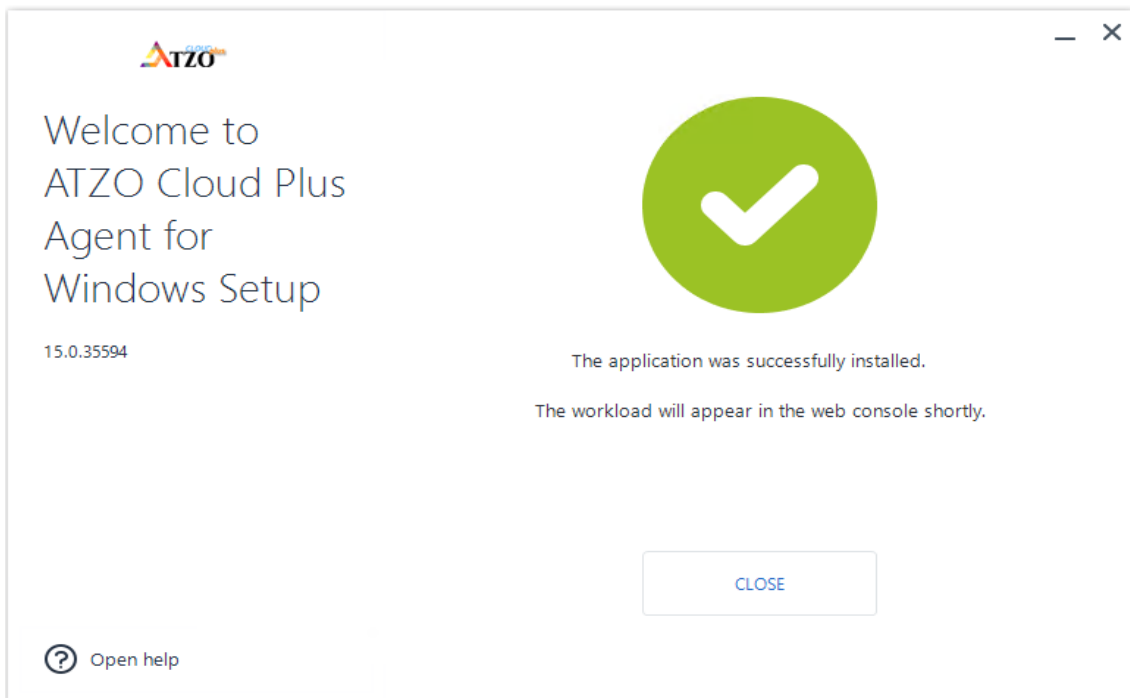


- 10) The PC name will be displayed at the bottom as the **Workload name**. Select **Confirm registration** if the PC name is displayed correctly.







The image shows a dialog box titled "Workload registration" with a close button (X) in the top right corner. The main text reads "Please confirm the workload registration". Below this, there are three input fields: "Registration code" containing "VDCK-CJMV", "Register for account" with a dropdown arrow and a small empty box below it, and "Workload name" with an empty box. At the bottom right, there is a dark button labeled "Confirm registration".

- 11) Installation is completed. Device will be displayed on the ATZO Cloud Plus service console shortly. Click **Close** to exit the installation.






12) Alternatively, you can access the registration form by clicking **All devices > Add**, scrolling down to **Registration via code**, and then clicking **Register**.

## Add devices ✕

-  Citrix XenServer
-  Nutanix AHV
-  Oracle VM
-  Scale Computing HC3

Application-aware backup of VMware ESXi and Microsoft Hyper-V virtual machines is included.

### APPLICATIONS

 Microsoft SQL Server	 Microsoft Exchange Server	 Microsoft Active Directory
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### OFFLINE INSTALLER FOR WINDOWS

Download all agents for installation in Windows: [32-bit](#) / [64-bit](#)

#### REGISTRATION VIA CODE

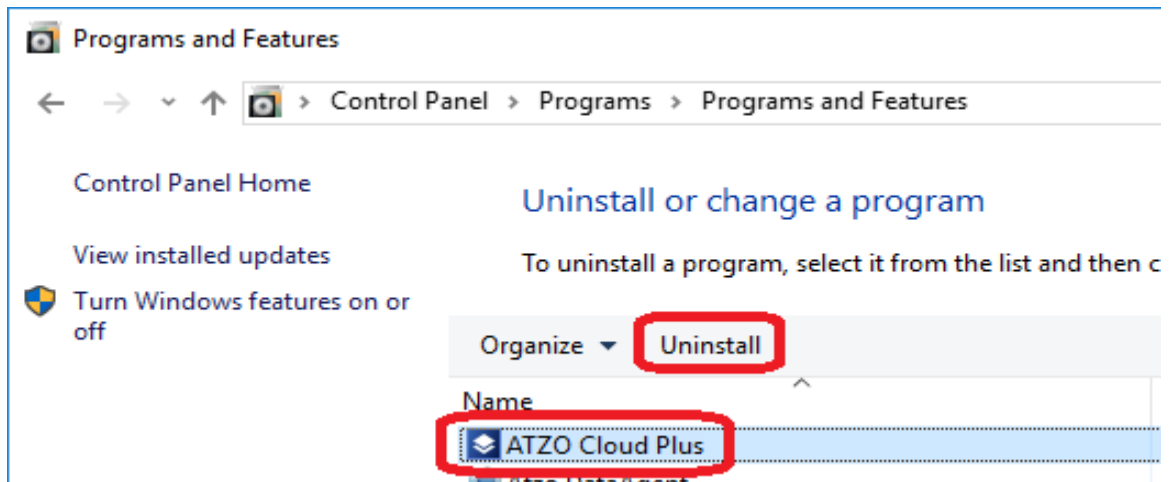
Register a device by entering the code obtained during the agent installation.

**REGISTER**



# Uninstalling agents

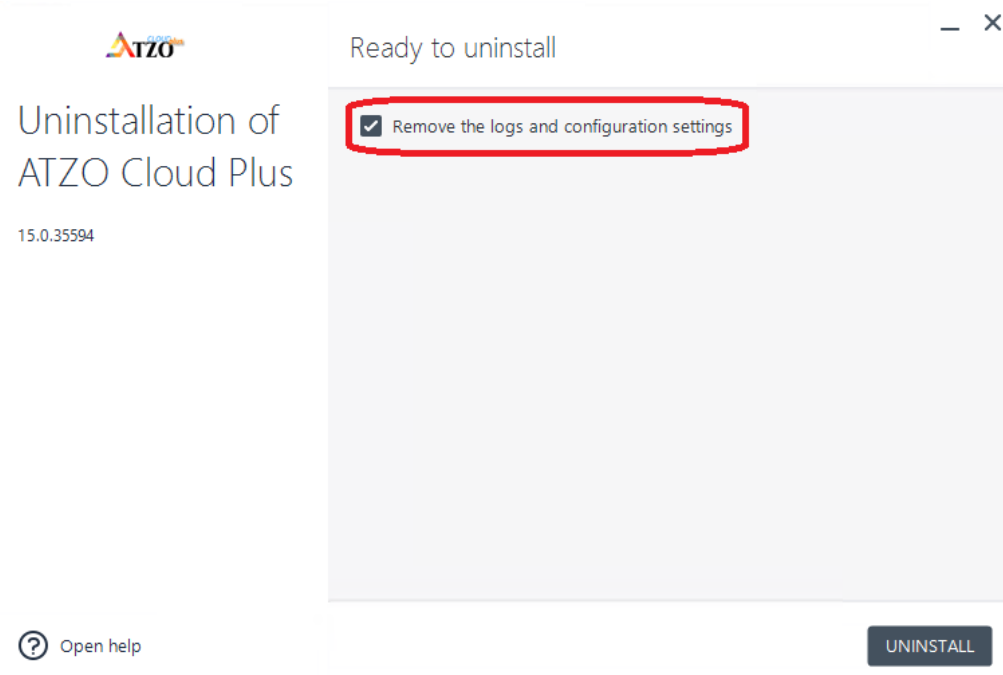
- 1) Logon as an administrator.
- 2) Go to **Control Panel**, and then select **Programs and Features > Acronis Cyber Protection Agent > Uninstall**.



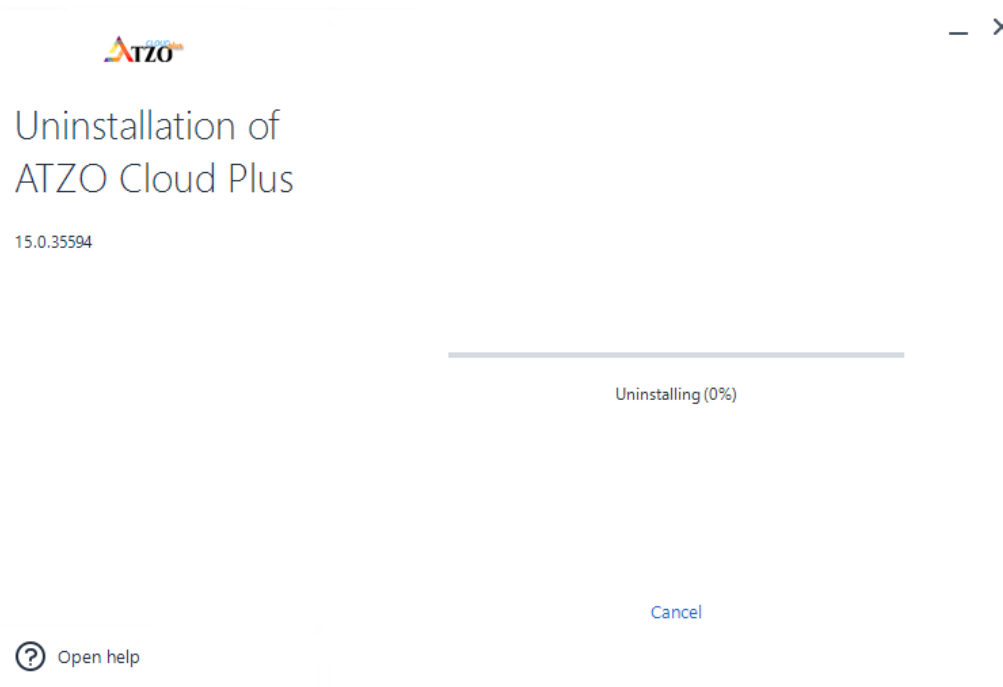
- 3) [For password-protected agent] Specify the password that you need to uninstall the agent, and then click **Next**.

- 4) [Optional] Select the **Remove the logs and configuration settings** check box.

*If you are planning to install the agent again, keep this check box cleared. If you select the check box, the machine may be duplicated in the ATZO Cloud Plus service console and the backups of the old machine may not be associated with the new machine.*



- 5) Click **Uninstall**.



# Removing machines from the service console

After uninstalling an agent, it will be unregistered from the ATZO Cloud Plus service, and the machine where the agent was installed will be automatically removed from the service console.

However, if during this operation the connection to the service is lost – due to a network problem, for example – the agent might be uninstalled but its machine might still be shown in the service console.

In this case, you need to remove the machine from the service console manually.

- 1) Login to the ATZO Cloud Plus service as an administrator.
- 2) In the service console, go to **Settings > Agents**.
- 3) Select the machine where the agent was installed.
- 4) Click **Delete**.

